The University of Winnipeg Class Specification

Revision Date: October 25, 2016 Page | 1 Classification: <u>Service Worker Lead Hand</u> Internal Unit: <u>I.U.O.E.</u>

CHARACTER OF THIS CLASSIFICATION LEVEL

The Physical Plant Department is responsible for the maintenance and repair of the physical facilities of the University, including but not limited to all buildings, grounds, furnishings, fixed equipment, shipping, receiving, environmental and postal services.

In positions at this level, incumbents coordinate and perform general maintenance duties and apply specific skills, under the general direction of Physical Plant administration.

CHARACTERISTIC DUTIES AND RESPONSIBILITIES

- 1. Trains, coordinates and assists Physical Plant Administration in the evaluation of new staff and casual staff hired in Service Worker positions
- 2. Makes regular inspections for general conditions and fire hazards and takes appropriate action
- 3. Assists in evacuations, according to procedures in a safe and responsible manner
- 4. Is responsible for security and maintenance of all assigned tools and equipment
- 5. In consultation with Department Administration, assists with the General Service section of the Physical Plant Department
- 6. In consultation with Department Administration, is responsible for the upkeep of the Service Worker job sheet and assists in allocation of duties to the Service Workers
- 7. Is responsible for the care and control of the Centennial Hall stock room including inventory and notification to Department Administration of same and keeps records, estimates and researches cost saving methods for consumable items within Physical Plant
- 8. Orders materials and equipment as well as maintaining inventory control in the Service Worker Section.
- 9. Participates in the development of specifications and monitoring the effectiveness and appropriateness of consumables for the Physical Plant (e.g. janitorial supplies, light bulbs, garbage bags, window cleaning, equipment and supplies for the plant)
- 10. Handles problems of visitors and acts as an ambassador/customer service representative for the Physical Plant Department
- 11. Is responsible for ensuring safe transportation of goods and materials by the Physical Plant Department
- 12. Assists the department Office Assistant to record and monitor vacation and sick time for all Service Workers
- 13. Assists Physical Plant Administration in monitoring the cleaning contract
- 14. Performs other related duties as required or assigned
- 15. Works with the Event staff and Media Service staff to coordinate and manage the proper room and event set-up for events and conferences held on campus. This includes providing estimates of time and effort required, ensure fire codes are maintained etc.
- 16. Coordinates, schedul of buildings including but not limited to: furnishings, lights, windows.
- 17. Coordinates and assists as required in lifting and transporting furniture, equipment, boxes etc. to a variety of locations on campus which may include set-ups for special events, convocations, registrations, etc.
- In consultation with Department Administration and the Safety Office and the Lead Hand External in the development and maintenance of Safe Operating Procedures for all equipment used by Service Workers
- 19. Is responsible for the care and control of the Centennial Hall Service Worker Tool Room